

Dear Customer:

We are aware that some customers would like to be automatically scheduled for yearly gutter cleanings. We offer a <i>worry-free</i> three year gutter cleaning contract with no price increase for the duration of the contract.
The price for your home would be \$ per visit. This price will cover gutter cleaning only. As always, we check the condition of the roof, upper house and notify our customers if there is a problem in which they need to be aware. This is a free service.
Every fall we turn down a large number of jobs because our calendar is full. This contract will guarantee that you will be on our schedule to have your gutters cleaned without a price increase for three years. You will have priority over last-minute callers. We will professionally clean your gutters at the scheduled time and mail your invoice.
Please remember, as always, that we cannot control the weather. Bad weather may cause a scheduling delay.
If there is extra work that you feel you need to have done, just let us know and we will take care of it for a minimal charge while we are there to clean your gutters. For example, we will trim tree branches that can be easily reached from the roof or ladder, re-nail loose gutters, fix leaks around chimneys and vent pipes, clean skylights etc. These services are provided to our contract customers only. You could say it's like having your own personal handyman!
If for some reason you wish to cancel your cleaning contract, just call us at least one week before your scheduled service and we will remove your name from our schedule.
If you would like to take advantage of this worry-free three-year gutter cleaning contract offer, please complete and return the enclosed contract to:

Empire Gutter Cleaning, Inc.

7 Hampton Lane

Fairport, NY 14450 ... we will be happy to add you to our schedule!!

If you have any questions please call Empire Gutter Cleaning at (585) 739-9499.

Sincerely,

EMPIRE GUTTER CLEANING, INC.

Rich Ezell



Recommended Gutter Cleaning Schedule

Consistent and proper gutter system maintenance is vital in preservation of value and esthetics for your home or business. Gutters and downspouts left full of leaves and debris become very heavy and clogged. Water may flow in front and behind gutters traveling into your home; resulting in possible fascia, foundation and landscape damage. Roofs have a tendency to catch all sorts of debris; limbs, twigs, buds, seed pods, leaves, etc. Anything that lands on the roof usually is flushed down into the gutters. Gutters and downspouts that are full of debris and water can weigh several hundred pounds. Full gutters may freeze, split pull away from the fascia and run off pitch.

Most homeowners only schedule a gutter cleaning when they notice a problem. Gutters are critical in the rainwater drainage system set up to prevent:

- Soffit, fascia, deck and foundation damage
- Landscape destruction
- Mold growth

These problems may be very costly to repair. Consistent maintenance is critical to keep your gutter clean. This is why we recommend that your gutters are cleaned four times during the year.

Recommended cleaning schedule:

- <u>Early Spring:</u> Clean once in mid to late March just before April showers. During the rough winter weather the balance of leaves, twigs and debris will fall from trees. Early spring is also the time when birds and animals will begin making their nests.
- <u>Late Spring:</u> One in May or June. Falling seed pods, blossoms and helicopters clog gutters and downspouts and germinate with spring rains.
- **Early Fall:** Mid to Late October. All summer heavy rains and winds have pulled leaves from trees and washed them into the gutters. This cleaning will also catch the first wave of shedding fall leaves. **Do not wait until late fall!...** too much debris in gutters and an early freeze can leave you with too much weight in your gutters throughout the winter season.
- <u>Late Fall:</u> Final cleaning in late November or early December when the majority of the leaves are down. **Do not wait until the last leaves have dropped!** With proper and regular gutter maintenance the last few leaves to drop will not clog your gutters.

To learn more about Empire Gutter Cleaning or our *worry-free* three-year gutter cleaning contract, please visit our website at <u>www.empiregutterclean.com</u> or call 585-739-9499.



Please put my name on your **worry-free** three-year gutter cleaning contract. I understand that my gutter cleaning price will not increase for the next three years. Empire Gutter Cleaning, Inc. and I may cancel this contract at any time without penalty on the condition that a one-week cancellation notice prior to scheduled cleaning is provided.

Please complete this form with your scheduling choices (you will only be billed for the times you choose) and return to our office. We will sign and return a copy for your records:

☐ EARLY SPRING CLEANING SERVICE PERFORMED ONCE MID-MARCH THROUGH APRIL (WEATHER PERMITTING)		
SPRING — PLEASE CHOOSE ONE	☐ 1 ST WEEK OF JUNE	
$\square2^{ exttt{ND}}$ WEEK OF MAY	2 ND WEEK OF JUNE	
☐ 3 RD WEEK OF MAY	3 RD WEEK OF JUNE	
☐ 4 TH WEEK OF MAY	☐ 4 TH WEEK OF JUNE	
EARLY FALL CLEANING SERVICE PERFORMED ONCE MID-OCTOBER THROUGH LATE OCTOBER (WEATHER PERMITTING)		
FALL — PLEASE CHOOSE ONE ☐ 4 TH WEEK OF OCTOBER	$\Box 4^{\text{TH}}$ WEEK OF NOVEMBER $\Box 4^{\text{TH}}$ WEEK OF DECEMBER	
☐ 1 ST WEEK OF NOVEMBER	☐ 1 ST WEEK OF DECEMBER	
2 ND WEEK OF NOVEMBER	2 ND WEEK OF DECEMBER	
☐ 3 RD WEEK OF NOVEMBER	☐ 3 RD WEEK OF DECEMBER	
Name:		
Address:	CONTRACT PRICE PER CLEANING \$	
CITY, STATE, ZIP:,	CONTRACT EXPIRES:	
PHONE NUMBER(S):	CLIENT SIGNATURE:DATE:	
EMAIL:	EMPIRE GUTTER:DATE:	